

**We Deliver; Start to Finish;** Agile responsive systems and services in Consulting, Computing, Networking; expertise in high security and integrations for cloud, hosted on-premise and hybrid systems; full business continuity and data management services to maximise and assure real value from your whole IT estate.

## Why work with us at Atlas?

- ✓ We're entirely customer needs focused; 'listening, understanding, delivering'.
- ✓ Our expertise in business context and technical reliabilities for IT systems and service value justification.
- ✓ Our total commitment to honesty, objectivity and clarity.
- ✓ We set relationship and value as our core objectives above 'one-size only' commoditization or cost minimization.
- ✓ The success and experience of our business and team over twenty years is built on blisteringly-good, proven competences.
- ✓ Over 20 years experience in the Sector
- ✓ Our performances for clients are all on verifiably solid foundations from military-grade PCI compliant data centres, through products and industry accreditations and best practice working processes.

## **Reasons for using Atlas Business Ethernet**

As a business only provider, our network is not cluttered with general public traffic. Our network has enough capacity to more than cover all of our customer needs. Likewise the same applies to our onward connectivity to the rest of the Internet, either through Transit or Peering we can support all our bandwidth needs without contention.

Most large providers have limited upstream transit and peering arrangements, generally because settlement free peering goes against their nature and they would rather have large legal agreements being put in place, as well as having the network requesting a peering relationship pay for all the connectivity equipment. Connectivity in these providers to the rest of the Internet will usually consist of a primary and secondary/backup feed. We take transit from multiple providers specializing in transit to specific locations as well as feeds from two generalized global Tier 1 network providers. We also peer with other network and content providers at both LINX IXManchester and on both the Juniper and Extreme LANs at LINX London giving us direct access to these networks as well. All this peering and transit means traffic into and out of our network can be sure of taking the shortest route we can achieve, and will keep latency down to a minimum for latency sensitive applications.

Ethernet services carry a meaningful compensation penalty, if the service breaks down or develops a fault, you can generally expect it to be fixed within 7 hours. Furthermore the service is monitored remotely 24/7, so we will often identify and fix any degradation of service before you notice it, and as mentioned before you have 24/7 access to specialist UK-based Technical Support.